

# LYRA QUANTUM

## TERMS OF SERVICE

Please read carefully before using Lyra Quantum

Effective: April 2026

Larenova s.p., Tim Lukežič | VAT: 63750244

support@lyra-quantum.com

### 1. Agreement to Terms

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By accessing or using any Lyra Quantum service, platform, website, dashboard, or automated trading system (collectively, the "Service"), you agree to be bound by these Terms of Service ("Terms"). If you do not agree to these Terms in their entirety, you must not use the Service. These Terms constitute a legally binding agreement between you ("User", "you") and Larenova s.p., Tim Lukežič, Jemčeva C. 23, 1236 Trzin, Slovenia, VAT ID: 63750244 ("Company", "we", "us").

### 2. Description of Service

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Lyra Quantum provides algorithmic trading signals, automated trade execution, and related analytical tools based on proprietary quantitative market analysis technology. The Service operates on cryptocurrency perpetual futures markets via integrated broker accounts (Bybit Global and others). Available subscription plans include:

- Basic (\$29/month) — T2 trading signals delivered via Discord
- T1 Pro (\$59/month) — T1 and T2 signals delivered via Discord
- Diamond Auto (\$149/month) — T1 scalp signals with automated trade execution
- Swing Auto (\$99/month) — T3 swing signals with automated trade execution

Feature availability, pricing, and plan terms may change with 30 days written notice to your registered email address.

### 3. Critical Risk Disclosure

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**TRADING CRYPTOCURRENCIES INVOLVES SUBSTANTIAL RISK OF LOSS. READ THIS SECTION CAREFULLY.**

3.1. Cryptocurrency trading, including perpetual futures trading with leverage, carries an extremely high level of financial risk. You may lose your entire invested capital.

3.2. Lyra Quantum is NOT a licensed financial advisor, investment advisor, broker, or dealer in any jurisdiction. Nothing provided by the Service constitutes financial advice, investment advice, trading advice, or any other form of professional advice.

3.3. Past performance of the Service, including any published win rates, profit factors, or equity curves, does not guarantee or predict future results. Historical results are provided for informational purposes only.

3.4. Automated trading systems may generate losses during adverse market conditions. Slippage, latency, API outages, exchange downtime, and other technical factors may cause the Service to deviate from expected performance.

3.5. Leverage amplifies both profits and losses. Trading with leverage can result in losses exceeding your initial deposit.

3.6. You are solely responsible for all trading decisions and their consequences. You must not use funds you cannot afford to lose.

3.7. Lyra Quantum does not guarantee any specific level of performance, profit, or protection of capital.

## **4. Eligibility**

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4.1. You must be at least 18 years of age to use the Service.

4.2. You must be legally permitted to trade cryptocurrencies in your jurisdiction. It is your sole responsibility to determine whether cryptocurrency trading is legal in your country of residence.

4.3. The Service is not available to residents of jurisdictions where such services are prohibited, including but not limited to the United States of America, unless explicitly stated otherwise.

4.4. By using the Service, you represent and warrant that you meet all eligibility requirements.

## **5. Account Registration and Security**

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5.1. You must provide accurate, current, and complete information during registration. You are responsible for maintaining the accuracy of your information.

5.2. You are solely responsible for maintaining the confidentiality of your account credentials and API keys. You must not share your API keys with any third party other than Lyra Quantum for the purpose of automated trading.

5.3. You are fully responsible for all activities that occur under your account. You must immediately notify us at [support@lyra-quantum.com](mailto:support@lyra-quantum.com) if you suspect any unauthorized use of your account.

5.4. We reserve the right to suspend or terminate accounts that violate these Terms, engage in fraudulent activity, or pose a risk to other users or the integrity of the Service.

5.5. API keys provided to the Service must only have Order and Position permissions enabled. You must never provide API keys with withdrawal permissions. We will never request withdrawal permissions.

## **6. Subscriptions, Payments, and Billing**

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6.1. All subscriptions are billed monthly in advance via Stripe, our payment processor. Prices are listed in USD.

6.2. A 7-day free trial is available for new users. No charges are applied during the trial period. You may cancel at any time before the trial ends to avoid being charged.

6.3. After the trial period, your subscription will automatically renew monthly on the same date. You authorize us to charge your payment method on file for the applicable subscription fee.

6.4. If a payment fails, you will receive email notification. Access to the Service may be suspended until payment is successfully processed.

6.5. Subscription upgrades take effect immediately. You will be charged the prorated difference for the remaining billing period.

6.6. Subscription downgrades take effect at the start of the next billing cycle.

6.7. All prices are exclusive of any applicable taxes. You are responsible for any taxes applicable in your jurisdiction.

## 7. Refund Policy

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7.1. Subscriptions are non-refundable after the 7-day free trial period has ended.

7.2. If you cancel during the 7-day trial, you will not be charged and will retain access until the trial period ends.

7.3. If you cancel a paid subscription, you will retain access to the Service until the end of your current billing period. No partial refunds are provided for unused portions of a billing period.

7.4. In exceptional circumstances (e.g., prolonged Service unavailability exceeding 72 consecutive hours due to our fault), we may, at our sole discretion, offer account credits or partial refunds. This does not create any obligation or precedent.

7.5. Trading losses incurred while using the Service are not eligible for refunds under any circumstances.

## 8. Cancellation

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8.1. You may cancel your subscription at any time through the Billing section of your dashboard or by contacting [support@lyra-quantum.com](mailto:support@lyra-quantum.com).

8.2. Upon cancellation, your access to the Service will continue until the end of your current paid billing period, after which automated trading will cease and dashboard access will be deactivated.

8.3. You will receive a confirmation email upon successful cancellation.

8.4. We reserve the right to cancel or suspend your subscription immediately and without refund if you violate these Terms.

## 9. Limitation of Liability

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**THIS SECTION LIMITS OUR LEGAL LIABILITY. PLEASE READ IT CAREFULLY.**

9.1. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE COMPANY SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING BUT NOT LIMITED TO TRADING LOSSES, LOSS OF PROFITS, LOSS OF DATA, OR ANY OTHER FINANCIAL LOSSES ARISING FROM YOUR USE OF OR INABILITY TO USE THE SERVICE.

9.2. IN NO EVENT SHALL THE COMPANY'S TOTAL AGGREGATE LIABILITY TO YOU FOR ALL CLAIMS ARISING FROM OR RELATED TO THE SERVICE EXCEED THE

AMOUNT OF SUBSCRIPTION FEES ACTUALLY PAID BY YOU TO THE COMPANY IN THE ONE (1) MONTH IMMEDIATELY PRECEDING THE EVENT GIVING RISE TO THE CLAIM.

9.3. We are not liable for losses caused by: API outages or limitations of third-party brokers; Exchange downtime or maintenance; Internet connectivity issues; Market conditions, slippage, or liquidity constraints; Actions taken based on signals or automated trades; Force majeure events including regulatory changes.

## 10. Intellectual Property

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10.1. All content, algorithms, signals, software, dashboards, and materials provided by the Service are the exclusive intellectual property of Larenova s.p. and are protected by applicable intellectual property laws.

10.2. You are granted a limited, non-exclusive, non-transferable license to use the Service for your personal trading purposes only.

10.3. You may not copy, reproduce, distribute, sell, resell, or otherwise exploit any part of the Service or its signals for commercial purposes without our prior written consent.

10.4. You may not reverse engineer, decompile, or attempt to extract the source code of any part of the Service.

## 11. Prohibited Conduct

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You agree not to:

- Share your account, API keys, or signal access with any third party
- Resell, redistribute, or commercially exploit signals in any form
- Attempt to circumvent, disable, or interfere with security features of the Service
- Use the Service in any manner that could damage, overload, or impair the Service
- Engage in any fraudulent, deceptive, or illegal activity in connection with the Service
- Violate any applicable local, national, or international laws or regulations

## 12. Service Availability

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12.1. We strive to maintain the Service 24/7 but do not guarantee uninterrupted availability. Scheduled maintenance will be announced in advance where possible.

12.2. We reserve the right to modify, suspend, or discontinue any part of the Service at any time, with or without notice, and without liability to you.

12.3. We may add, modify, or remove trading signals, algorithms, and supported brokers at any time.

## 13. Modifications to Terms

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13.1. We reserve the right to modify these Terms at any time. Material changes will be communicated to you via email at least 14 days before taking effect.

13.2. Your continued use of the Service after the effective date of any changes constitutes your acceptance of the revised Terms.

13.3. If you do not agree to the revised Terms, you must cancel your subscription before the effective date.

## **14. Governing Law and Disputes**

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14.1. These Terms are governed by and construed in accordance with the laws of the Republic of Slovenia.

14.2. Any dispute arising from or relating to these Terms or the Service shall first be subject to good-faith negotiation. If unresolved within 30 days, disputes shall be submitted to the exclusive jurisdiction of the competent courts of Slovenia.

14.3. Nothing in this section prevents either party from seeking urgent injunctive relief from a court of competent jurisdiction.

## **15. Contact Information**

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Larenova s.p., Tim Lukežič

Jemčeva C. 23, 1236 Trzin, Slovenia

VAT ID: 63750244

Email: [support@lyra-quantum.com](mailto:support@lyra-quantum.com)

Website: <https://lyra-quantum.com>

Support hours: Monday–Friday, 09:00–18:00 CET. We aim to respond within 24 business hours.