LYRA QUANTUM

TERMS OF SERVICE

Please read carefully before using Lyra Quantum

Version 2.0 · Effective 14 August 2026
Larenova s.p., Tim Lukežič · Jemčeva C. 23, 1236 Trzin, Slovenia
Tax number 63750244 (not liable for VAT under Article 94 of the Slovenian VAT Act)
support@lyra-quantum.com · https://lyra-quantum.com

1. Agreement to Terms

By accessing or using any Lyra Quantum service, platform, website, dashboard, mobile application or automated trading system (together, the “Service”), you agree to be bound by these Terms of Service (“Terms”). If you do not agree to these Terms in their entirety, you must not use the Service.

These Terms are a legally binding agreement between you (“User”, “you”) and Larenova s.p., Tim Lukežič, Jemčeva C. 23, 1236 Trzin, Slovenia, tax number 63750244 (“Company”, “we”, “us”).

When you accept these Terms we record the date and time, the version of each document you accepted, your IP address and your browser identification. You may request a copy of that record at any time.

2. What the Service Is

Lyra Quantum produces trading signals for cryptocurrency perpetual futures markets using our own quantitative models, and — on the Autopilot plan — can place the corresponding orders on a trading account that belongs to you.

The models, their inputs and their logic are our confidential intellectual property and are not disclosed. What we do describe, and what you are entitled to rely on, is the behaviour set out in these Terms.

Plans

- Manual — $79 per month. Every trade is delivered to Discord and Telegram with the pair, the direction, the entry, the stop-loss and the take-profit. You place the orders yourself, on any exchange that lists that pair in futures. No API key is required and we have no access to any account of yours.
- Autopilot — $199 per month. Everything in Manual, plus the Volatility Radar, the full signal history, and optional automated execution on your own exchange account.

Automated execution is enabled per account. It is not necessarily active on your account on the day you subscribe. While it is inactive, the dashboard clearly marks simulated rows and no order is placed anywhere. The rest of the plan is delivered in full.

Automated execution currently supports Bybit Global. Support for further exchanges may be added or withdrawn at any time. Signals themselves are not tied to any exchange.

Free month through our Bybit partnership

We also offer one month of Autopilot at no charge to you. You open a Bybit account through our referral link, confirm your Bybit UID in the dashboard and fund your own Bybit wallet with at least 100 USDT. That deposit stays in your wallet and remains entirely yours — we never receive it, hold it or have any claim over it. We are paid by Bybit under their affiliate programme instead of by you. No card is required and nothing renews automatically.

Plans, prices and features may change. Material changes are notified to your registered email address at least 30 days in advance.

3. What the Service Is Not

We are not a broker, an exchange, a dealer, a portfolio manager, or a licensed financial or investment adviser in any jurisdiction.

We never take custody of your money. Your funds stay on your own exchange account, under your own login, and you can move or withdraw them at any moment without our involvement or permission.

Nothing produced by the Service — signals, dashboards, messages, statistics or support replies — is financial, investment, tax or legal advice. Every trading decision, including the decision to switch automated execution on, is yours.

We do not guarantee any level of performance, profit, or preservation of capital. Published results are historical and do not predict future results.

4. Risk

TRADING CRYPTOCURRENCY PERPETUAL FUTURES CARRIES A SUBSTANTIAL RISK OF LOSS, INCLUDING THE LOSS OF YOUR ENTIRE TRADING CAPITAL.

Leverage amplifies losses as much as gains. Automated systems can and do lose money. Slippage, latency, exchange downtime and gaps in price can produce results materially worse than a signal implies.

The separate Risk Disclosure Statement forms an integral part of these Terms. You must read it before enabling automated execution.

Use only capital you can afford to lose entirely.

5. Eligibility

1. You must be at least 18 years old.
2. You must be legally permitted to trade cryptocurrency derivatives where you live. Determining that is your responsibility alone.
3. The Service is not offered to residents of jurisdictions where it would be unlawful, including the United States of America.
4. By using the Service you confirm that you meet these requirements.

6. Your Account and Your API Key

1. You must register with accurate information and keep it current.
2. You are responsible for keeping your password and your API credentials confidential, and for everything done through your account. Optional two-factor authentication is available in Settings and we recommend it.
3. Tell us immediately at support@lyra-quantum.com if you suspect unauthorised use.
4. An API key you give us must have “Read” and “Trade” permissions and nothing more. Read lets us see your balance so positions can be sized; Trade lets us place and close orders.
5. You must never give us a key with withdrawal or transfer permissions. We will never ask for one, and a key without those permissions cannot move money out of your account under any circumstances, including if our systems were compromised.

6. You can remove your key from Settings at any time. From that moment we can no longer reach your account at all — including to close positions. Close any open positions yourself before removing the key, or afterwards on the exchange.
7. We may suspend or close accounts that breach these Terms, are used fraudulently, or endanger other users or the Service.

7. How Automated Execution Behaves

This section describes what the automation does on your account. It does not describe how signals are produced.

1. When our system opens a position, it places a corresponding order on your account, sized from the risk-per-trade percentage you set, capped by the leverage ceiling you set and by your maximum number of concurrent positions.
2. A stop-loss and a take-profit are attached to the order on the exchange itself. They remain in force on the exchange even if our systems are unavailable.
3. While a position is open we may move its stop-loss and may close part of it. When our system closes the position, yours is closed too.
4. We only ever act on positions that we opened, identified individually. Positions you opened yourself are never touched.
5. If an order cannot be placed — insufficient balance, minimum order size, exchange rejection, connectivity — that trade is skipped for you and recorded. It is not retried later at a different price.
6. If a close fails, it is retried and, if it keeps failing, raised as an alert for manual attention. A close is never silently abandoned.
7. Closing an existing position is never blocked by your subscription state. If you pause the bot, cancel your subscription, or your plan lapses while a position is open, we continue to manage and close that position. Only the opening of new positions stops.

8. Controls You Have

Four independent controls, all in your dashboard, none of which requires us:

- Close or partially close a position — acts on one position immediately.
- Stop following a position — we release one position permanently. It stays open on your account with its current stop-loss and take-profit and becomes yours to manage. This cannot be undone.
- Pause bot — no new positions are opened. Existing ones are still managed and closed. Reversible at any time.
- Portfolio stop — an automatic version of Pause. You set up to three limits: a total loss limit measured from your starting balance, a single-day loss limit, and a floor under your account balance. When a limit is reached we stop opening new positions and tell you which limit it was.

The portfolio stop never blocks an exit. Closing, moving a stop-loss and taking partial profit continue to work while it is active, because a control that also locked the exits would leave you holding a position nobody manages.

The portfolio stop acts on results that have already been realised. It cannot prevent an open position from losing more, and it is not a guarantee of a maximum loss. Each limit can be switched off by setting it to zero. Clearing a triggered stop moves your starting balance to your current balance.

9. Payment and Billing

1. Subscriptions are billed monthly in advance in USD through Stripe. We never see or store your card details.
2. There is no free trial period. The only free access we offer is the one month through our Bybit partnership described in section 2.
3. Your subscription renews automatically each month on the same date until you cancel.
4. If a payment fails we notify you by email and access may be suspended until it succeeds.
5. Upgrades take effect immediately and are charged pro rata. Downgrades take effect at the start of the next billing period.
6. Prices exclude any taxes that may apply where you live; those are your responsibility.

10. Right of Withdrawal and Refunds

If you are a consumer in the European Union you normally have 14 days to withdraw from a distance contract without giving a reason.

Because the Service is digital content and services supplied immediately, when you subscribe you expressly request that we begin supplying it at once and you acknowledge that you lose the right of withdrawal once it has been fully supplied. If you withdraw within 14 days after we have begun but before the period ends, you owe an amount proportionate to what was supplied up to that point.

To withdraw, email support@lyra-quantum.com from your registered address within 14 days of subscribing. Any refund due is returned by the same means you paid, within 14 days.

1. Outside the withdrawal period, subscriptions are not refundable. Cancelling ends renewal; you keep access until the end of the period you have already paid for.
2. Trading losses are never refundable. They arise on your own account, from your own capital, and are the risk you accepted.
3. If the Service is unavailable through our fault for more than 72 consecutive hours we may, at our discretion, offer credit or a partial refund. This creates no obligation or precedent.

11. Cancellation and What Happens After

1. You can cancel at any time from your dashboard or by emailing support@lyra-quantum.com.
2. Access continues until the end of the period you have paid for. Automated execution of new positions ends at that point.
3. Positions still open at that point are still closed properly by us, provided your API key remains valid. Removing your key before those positions close means we cannot close them and they become yours to manage.
4. We may suspend or cancel your subscription immediately and without refund if you breach these Terms.

12. Limitation of Liability

THIS SECTION LIMITS OUR LIABILITY. READ IT CAREFULLY.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, WE ARE NOT LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, INCLUDING TRADING LOSSES, LOST PROFITS, LOST DATA OR OTHER FINANCIAL LOSS ARISING FROM YOUR USE OF, OR INABILITY TO USE, THE SERVICE.

OUR TOTAL AGGREGATE LIABILITY FOR ALL CLAIMS RELATING TO THE SERVICE SHALL NOT EXCEED THE SUBSCRIPTION FEES YOU ACTUALLY PAID US IN THE ONE MONTH IMMEDIATELY BEFORE THE EVENT GIVING RISE TO THE CLAIM.

We are not liable for losses caused by exchange or broker outages, API restrictions or rate limits, internet connectivity, market conditions, slippage, gaps or illiquidity, decisions you take on the basis of signals, or events outside our reasonable control including regulatory change.

Nothing here excludes liability that cannot lawfully be excluded, including liability for death or personal injury caused by negligence, for fraud, and any statutory rights you have as a consumer.

13. Intellectual Property

1. The models, software, signals, dashboards, documentation and all other material of the Service are our exclusive intellectual property.
2. You receive a limited, non-exclusive, non-transferable licence to use the Service for your own trading only.
3. You may not copy, redistribute, resell, publish or otherwise exploit any part of the Service or its signals, in any form, without our prior written consent.
4. You may not reverse engineer, decompile or attempt to derive the workings of any part of the Service.

14. Things You Must Not Do

- Share your account, your access or your signals with anyone else.
- Resell, republish or commercially exploit signals in any form.
- Interfere with, probe or attempt to bypass the security of the Service.
- Use the Service in a way that damages, overloads or degrades it.
- Use the Service for anything fraudulent, deceptive or unlawful.

15. Availability and Changes

1. We aim to run continuously but do not guarantee uninterrupted availability. Planned maintenance is announced in advance where possible.
2. We may change, suspend or discontinue any part of the Service. Where a change materially reduces what you receive, we will tell you at least 30 days in advance and you may cancel before it takes effect.
3. We may add, change or remove signal types, supported exchanges and features.

16. Changes to These Terms

1. We may amend these Terms. Material amendments are emailed to your registered address at least 14 days before they take effect.
2. Continuing to use the Service after that date means you accept the amended Terms. Each acceptance is recorded with its date and the document version.
3. If you do not accept them, cancel before the effective date.

17. Governing Law and Disputes

1. These Terms are governed by the law of the Republic of Slovenia. If you are a consumer, this does not deprive you of the protection of mandatory rules of the country where you live.

2 Disputes are first addressed by good-faith negotiation. If unresolved within 30 days, they fall to the exclusive jurisdiction of the competent courts of Slovenia, subject to any mandatory consumer rule to the contrary.

3 Consumers in the EU may also use the European Commission Online Dispute Resolution platform.

4 Nothing here prevents either party from seeking urgent injunctive relief.

Contact

Larenova s.p., Tim Lukežič
Jemčeva C. 23, 1236 Trzin, Slovenia
Tax number 63750244
Email: support@lyra-quantum.com
Website: https://lyra-quantum.com

Support hours: Monday to Friday, 09:00–18:00 CET. We aim to reply within 24 hours.